



👤 22 years
♂ Male
📍 Chişinău
💰 1 200 USD

TOP Skills

- **Microsoft Office** · 1 year
- **Working with English-speaking clients** · 1 year
- **Email Management** · 1 year
- **Project Management** · 1 year
- **Revenue Assurance** · 1 year
- **Reporting Skills** · 1 year

Languages

- **Romanian** · Elementary
- **Russian** · Native
- **English** · Communication

Skills

- Communication skills
- Customer service
- Conversational English
- Computer skills
- Attention to detail
- Email Management

Datele de contact sunt contra cost. Detalii aici: <https://www.rabota.md/ro/prices/cv>

Agent Ticketing, Project Manager

Work experience

IT Product Manager, Revenue Assurance · Unifun International

June 2023 - Present · 1 year 6 months

1. Provided customer support in case of IT product issues.
2. Coordinated content and advertising schedule with clients.
3. Conducted training calls in English on how to use our IT solutions.
4. Analyzed data to choose solutions for revenue increase.
5. Prepared daily and monthly reports on IT product performance and planned or completed tasks.

Achievements: Increased product revenue by an average of 30% in five out of seven countries where our IT product was launched.

Skills: Microsoft Office, Email Management, Working with English-speaking clients, Data Analysis, Reporting Skills, SQL Databases, Revenue Assurance, Project Management

Account Manager · Unifun International

April 2023 - June 2023 · 3 months

1. Interaction with mobile operators:

Customer support, offering IT products, client acquisition, conducting calls, working with commercial documentation.

Skills: Microsoft Office, Email Management, Working with English-speaking clients, Client Relationship Management, Writing of Reports

Desired industries

- Call Center / Back Office
- Management

Education: Specialized secondary

CSAF | Colegiul de Studii Administrative și Fiscale

Graduated in: 2022

