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QA Manual

Despre mine

- piano
- books
- cooking
- walking
- movies
- conversation club
- grammar
- vocabulary

Experiența profesională

QA Manual - freelancer · Utest

Noiembrie 2022 - Prezent · 2 ani 3 luni

- Mobile testing
- Web testing
- Exploratory Testing
- Functional Testing
- Test Documentation
- Traceability Matrix
- Testing Practice using JIRA
- Bug reporting

Learning · Academy Tekwill

August 2022 - Decembrie 2022 · 4 luni

- Fundamentals of Testing: Testing principles, exploratory testing
- Bug reporting: Bug life cycle, Bug severity and priority, Bug types, Bug tracking tools
- Software testing Models: SDLC, STLC, V-Model, Waterfall, Agile Model
- Testing types: Exploratory Testing, Functional Testing, Non-Functional Testing, Black Box/White Box/Gray Box, Smoke Testing, Regression Testing, Alpha/Beta Testing
- Testing Levels: Component/Unit testing, Integration testing, System testing, Acceptance testing
- Requirements analysis and Environment setup: Traceability Matrix

- 👤 45 ani
- ♀ Feminin
- 📍 Ocnîța

Preferințe

- Full-time

Limbi

- **Română** · Elementar
- **Rusă** · Fluent
- **Engleză** · Mediu

- Test Documentation
- Testing design techniques: Black-box (Equivalence partition, Boundary validation, Decision Table, State Transition) and Experience-based (Error guessing, Exploratory testing)
- Basic IT topics and software architecture
- Databases - MySQLWorkbench
- Mobile testing
- Basics of automation testing
- Testing Practice using JIRA
- Web Services Testing and API using Postman

Account Manager · Торговий дім Клімат Країни · Kyiv, Ukraine

Aprilie 2017 - Aprilie 2022 · 5 ani 1 lună

- developing strong relationships with customers
- connecting with key customers
- preparing sales reports
- preparing the billings, tax invoices (primary accounting documentation)
- control of accounts receivable

Cashless payments department manager · Епіцентр К · Kyiv, Ukraine

Iulie 2011 - Aprilie 2016 · 4 ani 10 luni

- responsibility for receiving and processing payments
- applying payments to customer accounts, preparing new bills and setting up billing accounts (primary accounting documentation)
- working in "Client-bank" program 1 C
- responsible in monitoring and evaluating the cashless data reports and ensure accuracy of the same
- control of accounts receivable
- developing strong relationships with customers

Customer Support Specialist · CJSC "Insurance Company "PROVIDNA" · Kyiv, Ukraine

Septembrie 2007 - Iulie 2010 · 2 ani 10 luni

- providing a valuable connection between insurance customers and policy providers
- managing insurance company inquiries
- resolving service problems
- documents customer requests
- assisting insurance agents and sales representatives in

resolving customer complaints

Studii: Superioare

Universitatea de Stat „Alec Russo” din Bălți

Absolvit în: 2000

Facultatea: Economie

Specialitatea: Management in commerce

Cursuri, training-uri

English course

Studiez la moment

Organizator: Oxford international education group

Utest

Studiez la moment

Organizator: Utest Academy