👤 25 лет
♀ Женский
◎ Кишинев

Языки

- **Румынский** · Средний
- **Русский** · Свободно владею
- **Английский** · Средний

Head of QA

Опыт работы

Head of QA · Kivork · Кишинев
Август 2023 - Июль 2024 · 11 месяцев

A product company that develops websites for selling airline tickets and related products. Worked on CRM, Backoffice, Communication systems and directly on the client website.

Leadership and Team Coordination:

- Coordination of QA teams, control of releases and regression testing, checking the use of test coverage

- Holding one-on-one meetings.

- Resolving conflicts between development and QA teams.

- Department resource management.

- Managing the automation team.

- Identifying priority flows for automation in production

Test Management and Quality Assurance:

- Conducting regular reviews of test cases and test scenarios to ensure their relevance and completeness.

- Collecting metrics on regression automation.

- Prioritizing functional areas for testing.

- Tracking and managing defect logs, prioritizing and resolving issues.

- Preparing test reports and providing statistics and analytics on product quality to management.

Documentation and Workflow Management:

- Overseeing the updating of Confluence space.

- Defining workflows for teams.

- Creating onboarding checklists tailored to team directions.

Knowledge Transfer and Training:

- Recording training videos for onboarding and knowledge transfer.

- Creating PDP for Lead QA.

- Creating PDP for Manual QA.

- Conducting technical checks for Lead QA.

- Conducting technical checks for Manual QA.

Recruitment and Staffing:

- Reviewing CVs, conducting interviews, and approving job

offers.

Communication and Collaboration:

- Ensuring effective communication between QA and other teams (development, analytics, product management).

- Participating in meetings and discussions, providing feedback and recommendations for process improvements.

QA Lead · Kivork · Кишинев

Декабрь 2022 - Август 2023 · 9 месяцев

Leadership and Team Coordination:

- Coordinating the QA teams, distributing tasks, and monitoring their execution.

- Holding one-on-one meetings.

- Analyzed the situation in the teams, prescribed the workflow and established the process.

Test Management and Quality Assurance:

- Conducting regular reviews of test cases and test scenarios to ensure their relevance and completeness.

- Creation and control of updating traceability matrix.

- Prioritizing functional areas for testing.

- Resource management in teams.

- Tracking and managing defect logs, prioritizing and resolving issues.

- Preparing test reports and providing statistics and analytics on product quality to management.

- Monitoring automated test results

Documentation and Workflow Management:

- Overseeing the updating of Confluence space.

- Defining workflows for teams.

- Creating onboarding checklists tailored to team directions.

Professional Development and Training:

- Recording training videos for onboarding and knowledge transfer.

- Creating PDP for Manual QA.

- Conducting technical checks for Manual QA.

Recruitment:

- Conducting interviews and preparing feedback.

Communication and Collaboration:

- Ensuring effective communication between QA and other teams (development, product management).

QA Engineer · Kivork · Кишинев

Ноябрь 2020 - Декабрь 2022 · 2 года 1 месяц

Software Testing Knowledge and Skills:

- Good knowledge of the types, principles, and methodologies of software testing.

- Good understanding of test design techniques and ability to put them into practice.

- Experience with cross-browser testing, web, mobile, and application manual testing.
- Conducting various types of testing: functional, regression, and API testing.
- Experience of using Chrome Dev Tools.

Test Documentation and Traceability:

- Developing and maintaining test documentation: creating and updating test cases and checklists.
- Working with a traceability matrix to ensure full coverage of requirements.
- Logging and tracking bugs, ensuring their resolution.
- Updating Confluence documentation: documenting core workflows and functionalities in accordance with project changes.

Release Management and Final Testing:

- Release management.
- Involvement in the preparation and release of new software versions, including final testing before release.

Knowledge Transfer and Training:

- Conducting knowledge transfer sessions for knowledge sharing and training new employees.
- Training new employees and sharing knowledge within the team to enhance overall competency levels.

Collaboration and Communication:

- Closely collaborating with developers and project managers to clarify requirements and resolve identified issues.
- Participating in meetings and discussions aimed at improving product quality.

QA Engineer · Impostar Service SRL · Кишинев
Ноябрь 2018 - Ноябрь 2020 · 2 года 1 месяц

A company developing casino websites and related games. Tested games and various payment systems on websites, mobile applications and APKs.

Manual Testing:

- Manual testing of sites, mobile, and desktop applications.
- Performing in-depth quality assurance, reviewing software, finding bugs,and taking notes on their locations and reproduction steps.

Product Life-Cycle Involvement:

- Included in all product life-cycle stages, working on staging, upload, and production releases.
- Testing products during development to provide the highest quality to clients.

Quality Assurance and Reviews:

- Performing in-depth quality assurance, reviews on software, finding bugs, and taking notes of where they are and how they can be reproduced.
- Making notes of non-technical mistakes, including typos or grammar errors, for the appropriate team and ensuring correct localization of products.

Coordination and Collaboration:

- Coordinating testing activities with the QA Manager and Project Manager.
- Reviewing reports of other QA team members and participating with them in meetings before sending bugs back to programmers.
Bug Management:
- Registration of bugs in the bug tracking system.
- Assisting developers with issue analysis.
Support and Maintenance:
- Supporting main projects by conducting complex daily checks of basic functionalities.

Желаемая отрасль

- ИТ, Технологии

Образование: Нет образования